

The Echelon Group**Team Leader****2017 - 2020**

- Technical support lead for multiple programs
- Manage and train agents to ensure agents are well trained in each program
- Communication- assist customers over the phone with technical problems and resolve the issue by verbal guidance assisting with Tier 1 and Tier 2 support.
- Inside tech support- repair computers, LAN connections, virtual connect systems, and other programs inside the business.

USPS**Rural Carrier****2017 - 2017**

- Organization and Sorting
- Driving- Licensed to drive right-sided steering mail carrier's long-life vehicle and Large cargo trucks,
- Speed – ensure all mail and packages are delivered in a timely manner with no mistakes.

Allied Universal**Security Sergeant****2016 – 2017**

- Public Safety and Security – Daily Patrol ensuring all material are not out of place, and all operations are safe and operating normal, ensure all personnel has valid badges.
- Logistics- controlling all equipment and Budweiser products that come in and leave the property
- Security Sergeant – Monitor and fix any issues in the facility, ensure all guards show up to work, and watch over their work for errors.

Sheraton**Chief Engineer/Manager****2015 – 2016**

- Public Safety and Security - Knowledge of relevant equipment, policies, procedures, and strategies to promote effective local and state.
- Building and Construction - Knowledge of materials, methods, and the tools involved in the construction.
- Team Manager – Assist in meetings with staff, and improve overall staff morale and work.

Marriott / Fairfield**Chief Engineer/Manager****2013 – 2015**

- Public Safety and Security - Knowledge of relevant equipment, policies, procedures, and strategies to promote effective local and state.
- Building and Construction - Knowledge of materials, methods, and the tools involved in the construction.
- Team Manager – Assist in meetings with staff, and improve overall staff morale and work.

Wyndham / Microtel**General Manager****2011 – 2013**

- Personnel and Human Resources - Knowledge of principles and procedures for personnel recruitment, training, labor relations and negotiation, and personnel information systems
- Administration and Management - Knowledge of business and management principles involved in strategic planning, human resources modeling, leadership technique, production methods, and coordination of people and resources

US ARMY**Quartermaster****2006 – 2011**

- Commanding and controlling company-sized Quartermaster operation units (200-300 Soldiers).
- Production and Processing - Knowledge of raw materials, production processes, quality control, costs, and other techniques for maximizing the effective manufacture and distribution of goods.

Education

- Reinhardt University – Media Arts & Digital Storytelling
- Kennesaw University – Computer Science
- Fort Lee University– Logistics Quartermaster Certificate
- Austin Peay State University – Government/Military Accounting Courses Certificate
- Lexington High School – High School Diploma

Selected School Projects

- Completed Summer Leadership School at Maxwell Air Force Base, AL
- Wyndham General Manager Course -2011
- Reinhardt University Sports Camera Staff